

## **R&D Vision And Strategy**

## Quality management

Cortijo el Puerto (INGEOLIVA, SL) considers R + D + i as its basis and part of its DNA, a feature that identifies us and allows us to position the brand as a benchmark in environmentally-friendly agricultural production, through the creation and support of balanced ecosystems.

Our R & D strategy consists of the development of innovative methods and work processes in the field, always based on the respect of the environmental balance and the creation of new ways of biological pest control and promotion of biodiversity through the encouragement of suitable ecosystems.

Ingeoliva S.L is a family owned company, a Project with a dedicated team who believe and work in an organic and precision agriculture project, specialized in the olive and almond area/sector. We work in research, design, development, production and commercialization of Organic Extra Virgin Olive Oil with a commitment to the Environment and excellence in Quality.

In Ingeoliva S.L we are committed to innovation and continuous improvement, an ongoing effort to improve products, services and to work all the processes and their optimization integrating environmental and social concerns.

The following policy provides a frame of reference for the establishment of quality management and R & D goals, focused on continuous improvement and the customer satisfaction based on the requirements of the UNE-EN-ISO 9001: 2015 standards. , "Quality Management Systems" and UNE 166002: 2014, "R & D & I Management: Requirements of the R & D & I Management System".

Our quality policy is summarized in the following commitments:

Commitment to cover optimally the needs and expectations of the Stakeholders (Interested Parties) with efficiency and effectiveness, capable of providing value to the client, the company and society.

Commitment to carry out our work within a management environment that guarantees a continuous improvement in the management of the developed actions and the environmental behavior of the organization, through the application of sustainable cultivation techniques.

Commitment to comply with all the requirements of the Management System whether these are legal, contractual or of other nature, that are applicable to us due to our activity.

Commitment to define the management policy of our organization, strengthening its knowledge, understanding and application by the organization's personnel. The training and participation of all the personnel is of great importance, both in the achievement of the Objectives foreseen, and in the improvement of the System. IngeOliva empowers a professional and qualified team that believes in the project. Each member of INGEOLIVA must act in its role as manager of the resources managed by him/her and guide it to the proposed purpose.

Appreciation for the person and seriousness, rigor, professionalism, ethics and respect for the environment and continuous improvement are essential and irrevocable values for INGEOLIVA and are our basic guidelines for action.



Commitment to control efficiently all processes and their possible effects on the quality of our service, with special emphasis on:

- The relationship and customer service.
- Quality of service and high degree of adjustment to the needs of our customers.
- -Compliance with deadlines.

Environmental Commitment and innovation as a means of improvement.

Management makes this policy accessible and makes it available to its customers, suppliers, interested parties and the general public. It is also adequately disseminated to all staff, so INGEOLIVA ensures that it promotes the involvement, awareness and continuous training of its workers, understanding that quality is a sum, a collaborative task for all.

The Policy is kept up-to-date through periodic reviews, in order to take into account the appropriate amendments or relevant modifications, coinciding with the revisions of the system by the management.

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